



RESIDENTIAL HEAT TREATMENT NOTICE & INSTRUCTION SHEET

IMPORTANT: Read Carefully. Signature is Required. A copy of the notice must be signed and returned to a Crown Heat Technician prior to heat treatment.

THE NIGHT BEFORE TREATMENT ALL RESIDENTS MUST DRY A SET OF CLOTHES ON HIGH HEAT (INCLUDING JACKETS, SHOES AND HATS; ANYTHING THAT WILL BE WORN THE DAY OF TREATMENT) AND SEAL IN A NEW PLASTIC BAG. THIS IS YOUR OUTFIT FOR TREATMENT DAY AND MUST BE FREE OF BED BUGS AND EGGS. CHANGE INTO THESE CLOTHES RIGHT BEFORE YOU LEAVE YOUR HOME THE MORNING OF TREATMENT. DO NOT TAKE ANYTHING ELSE WITH YOU BECAUSE BED BUGS OR EGGS CAN BE HIDING IN YOUR BELONGINGS AND YOU COULD REINTRODUCE THEM TO YOUR HOME.

1. **Clear excess clutter** – If technician determines there is an extraordinary amount of belongings on floors, counters, etc. an additional preparation fee and/or rescheduling fee may be assessed. Excessive clutter includes, but is not limited to: stacks of boxes, piles of magazines and/or newspapers, and bags of belongings that make it difficult for our technicians to move the equipment throughout the treatment area (s). ***Items not being permanently disposed must remain in the structure to be treated or you will reintroduce bed bugs into the space. This could also affect the free 45-day portion of your warranty*** if the technician decides to proceed with service.
2. **Leave hanging clothes hanging and folded clothes in drawers, closets and/or on shelves.**
3. **Don't place clothes and personal items in bags or boxes** – These items must be open and accessible for heat penetration. If clothes are already stored in boxes and plastic bags, leave them in the containers and inform your technician.
4. **Disengage fire sprinklers and/or heat sensors.**

HEAT PREPARATION CHECKLIST

DISCLAIMER: Crown Heat Bed Bug Eliminators assumes no liability for damage to painted surfaces; furnishings and/or fixtures; old, oxidized or improperly applied, peeled, or chipped finishes; structures not built to local codes; faulty gas meters, pipes or wires; or unrecognizable plastic finishes

The following precautions are suggested to create the best atmosphere for a successful treatment and secure the protection of your valuables. *Place an X in the box next to all tasks completed in preparation for heat treatment.*

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| ☐ Unplug all televisions and computers | ☐ <u>Remove batteries from smoke detectors</u> |
| ☐ Wash and dry all clothing not in closets or drawers | ☐ Place all living plants on kitchen counters or table |
| ☐ Wash, dry and remove all bed linen from mattresses | ☐ Remove all vinyl mini and vertical window blinds |
| ☐ All airbeds have been partially deflated to avoid damage. Select comfort-style airbeds with electric pumps have been partially deflated and unplugged from outlet morning of service | ☐ Remove all picture frames assembled with hot-melt glue |
| | ☐ Heating system set to 90° the night prior to service or the morning of |

* People, plants and pets must be removed from treatment area

NOTE: In order to allow complete penetration of heat, we may find it necessary to open drawers, move furniture and/or personal items, etc. Do not be alarmed if you find that furniture, clothes and other personal items have been moved! This has been done to facilitate the movement of heated air throughout your home to accomplish penetration of heat in items like mattresses, box springs, sofas, and inside wall voids, as well as other hard to reach areas. We will respect your home and make every effort not to disrupt it any more than is necessary.

REQUIREMENTS AND CONDITIONS

All cancellations must be received by the scheduled Crown Heat Bed Bug Eliminators Technician at least 24 hours in advance or a \$500/\$250 (apts) cancellation fee will be assessed.

ACKNOWLEDGMENT

I, _____, hereby acknowledge receipt of Crown Heat Bed Bug Eliminators Residential Heat Treatment

PRINT NAME

Notice and Instruction Sheet. I certify that I have read and understand the procedures outlined in the checklist. I also acknowledge my responsibility to make proper preparations for treatment and to take measures to avoid re-introduction of bed bugs. I certify that I have reviewed and agree to all the provisions contained herein.

Client Signature

Date

Crown Heat Representative

Date

ADDRESS: _____

PHONE: _____